

Complaint form Floridata

If you have a complaint about Floridata that you wish to make known in writing, please use this form. You can send this form and any attachments to info@floridata.nl

Company name	
Surname	
Address	
Postcode / Place	
Telephone number	
Email address	
Date	

For a careful handling of your complaint, we ask you to describe your complaint as concretely as possible. Include (1) the date of the event, (2) the nature and impact of the problem, (3) who is involved, and (4) has it occurred one or more times?

Description of complaint:

If relevant: if you already have an idea about a possible solution or otherwise the response you expect from us. What response could this be?

Desired solution / response:

Did you already have telephone contact about the complaint, and if so with whom, and what was the outcome?
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After submitting a complaint, the file will be handled by Floridata's complaints officer (Kees Vink). Within a period of 1 week you will be contacted about the submitted complaint and its follow-up. If you have a preference about how you like to be contacted, please mention this; e.g. in writing by e-mail or telephone conversation.